

PERKS OF A SERVICE AGREEMENT

PEACE OF MIND

When you're a member, you have the assurance of knowing that your equipment is safe and operational. If it doesn't, we are there when you need us —8am to 8pm, 7 days a week!

PRIORITY SERVICE

You'll be serviced first, ahead of customers without an agreement members, in the unlikely event that you do have a breakdown.

DISCOUNTS

For being a member, you'll receive discounts of \$39 off the initial diagnosis and 15% off all parts and labor for repairs.

SCHEDULING MADE EASY

We will contact you by e-mail or post card letting you know when it's time to schedule your next cleaning. We'll also keep a record of your regular maintenance if you need it!

SEASONAL TUNE-UPS

Maintenance is included at no additional charge when done during our normal business hours, saving you money!

INCREASED EQUIPMENT LIFE

When your system is being properly maintained, your equipment lasts longer, saving you money!

PROOF & DOCUMENTATION

In the case that you sell your home, you will have proof that your home's heating and cooling equipment has been properly maintained and is in good condition.

**ASK YOUR TECHNICIAN FOR
MORE DETAILS ON THIS
GREAT DEAL.**

why
SHOULD
I BUY A
*Service
Agreement*



**WHAT EXACTLY IS A
SERVICE AGREEMENT?**

HOW DOES IT SAVE MONEY?

**HOW DOES IT DIFFER FROM
AN EXTENDED WARRANTY?**

WHY DO WE PROMOTE SERVICE AGREEMENTS?

A service agreement is not an extended warranty. In fact, a service agreement will ensure that the manufacturer's maintenance requirements are met so that your comfort system will remain in warranty. Without documented annual maintenance, manufacturers are under no obligation to honor their own warranties.



What's the difference between a service agreement and an extended warranty?

Many consumer electronics companies sell extended warranties that they name "service agreements." These are little more than insurance programs. Service agreements or maintenance agreements in the heating and air conditioning industry are something else entirely. These involve true maintenance work that equipment manufacturers require on an annual basis for their warranties to remain in effect. They also involve safety checks for your gas combustion heating system that literally could save lives.

Why do I need service twice a year?

Service is needed before the start of each cooling season and each heating season. Different maintenance procedures are performed for your cooling system than for your heating system. Because your comfort system works so hard during the year, a number of components need adjustment, calibration, lubrication, and cleaning each year.

Your system will
still work

for a time without the maintenance, but not as efficiently. During an inspection, a number of items are checked. Some of the checks are to identify and stop small problems that could become big problems. Some are to verify safe operation.

How does a service A agreement save me money?

Service agreements save you money by restoring efficiency, preventing inconvenient breakdowns, and extending the life of your equipment. You can get the same maintenance without a service agreement, but it costs more. With a service agreement, the service is scheduled during slow periods, so you receive a discount. In addition, you also save on emergency service during the year.

