



Renewable Water Heating

SunPump Solar Inc.
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Qualicum Beach, BC. V9K 2R6

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Warranty Claim Form

1. Claim must be submitted within 30 days of failure.
2. Fill out one claim form for each unit.
3. All parts must be sent back to the factory unless otherwise instructed.
4. Explain and attach all invoices.
5. All returns are to be freight prepaid.
6. Copy of completed Warranty Claim Form to be included with return.
7. If goods are found non defective under warranty terms, a \$50.00 surcharge is applicable.

For Office Use Only

Claim Number:	
RMA Number:	

Date:		Filled Out By:		
Installer Name:				
Address:		City:		
		State:		
Zip:				
Customer Name:				
Address:		City:		
		State:		
Zip:				
UNIT that failed				
Model:		Serial Number:		
Date of Purchase:				
Date of Repair:		Date of Failure:		
Description of failure / Error Code - Reason for credit (DO NOT use defective)				
Parts Replaced			For Office Use Only	
Quantity	Part Number	Description	Approved	Amount
			Total	
Shipping Method		Contact:		

Signature _____

Date _____

For SunPump Office Use Only

Claim Approved:		Approved By:	
Claim Pending Inspection:		Date:	
Claim Denied:		Signature:	